

References

1. Karlin, K. and Taylor, H. M. (1975), *A First Course in Stochastic Processes*, Academic Press. ISBN: 0-12-398552-8.
2. Karlin, K. and Taylor, H. M. (1981), *A Second Course in Stochastic Processes*, Academic Press. ISBN: 0-12-398650-8.
3. Cox, D. R. and Miller, H. D. (1970), *The Theory of Stochastic Processes*, Methuen & Co. Ltd. ISBN: 0412151707.
4. Ross, S. M. (1996), *Stochastic Processes*, John Wiley & Sons. ISBN: 0471120626.
5. Bhattacharya, R. N. and Waymire, E. C. (1990), *Stochastic Processes with Applications*, Wiley Interscience. ISBN: 0471842729.
6. Feller, W. (1968), *An Introduction to Probability Theory and its Applications*, Volume 1 & II, John Wiley. ISBN: 9780471257080 & 9780471257097.
7. Heyman D. and Sobel, M. (edited) (1982), *Stochastic Models in Handbook of Operations Research and Management Science*, (Vol. 2), North Holland. ISBN: 0444874739.
8. Pinedo, M. (2002), *Scheduling: Theory, Algorithms and Systems*, Prentice Hall. ISBN: 0130281387.
9. Wolff, R. W. (1989), *Stochastic Modeling and the Theory of Queues*, Prentice Hall. ISBN: 0138466920.